

Community health workers

Promote health within a community by assisting individuals to adopt healthy behaviors. Serve as an advocate for the health needs of individuals by assisting community residents in effectively communicating with healthcare providers or social service agencies. Act as liaison or advocate and implement programs that promote, maintain, and improve individual and overall community health. May deliver health-related preventive services such as blood pressure, glaucoma, and hearing screenings. May collect data to help identify community health needs.

Cognitive and mental requirements

The qualifications that workers need to use judgment, make decisions, interact with others, and adapt to changes in jobs.

In 2023, more than basic people skills were required for greater than 90 percent of community health workers, and basic people skills were required for less than 10 percent.

Table 1. Percentage of community health workers with cognitive and mental requirements, 2023

Requirement	Yes	No
Pace: Pause control	88.1	11.9
Interaction with general public	>99.5	<0.5
Working around crowds	3.6	96.4
Telework	26.9	73.1
Work review: Supervising others	4.6	95.4
Work review: Presence of supervisor	18.0	82.0

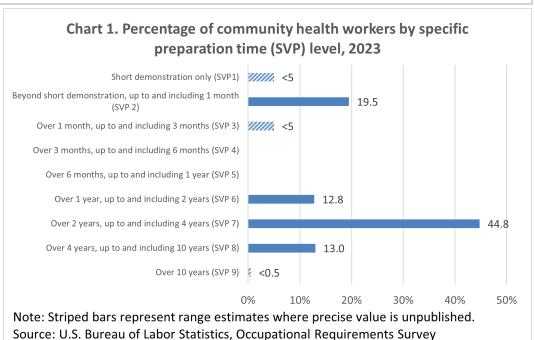
Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Education, training, and experience requirements

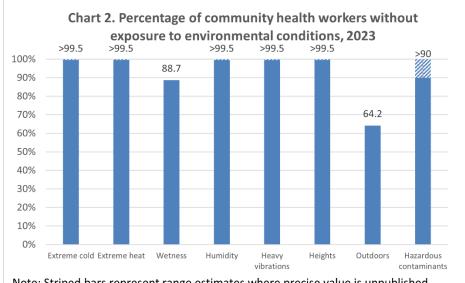
The minimum level of formal education required, credentials necessary, on-thejob training, and prior work experience necessary for average performance in jobs.

In 2023, credentials were required for 83.2 percent of community health workers. Prior work experience was required for 71.9 percent and on-the-job training was required for 69.2 percent.

A high school diploma was required for 52.3 percent of community health workers.







Note: Striped bars represent range estimates where precise value is unpublished.

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Environmental conditions

The various tangible or concrete hazards or difficulties that are in the vicinity of where jobs' critical tasks are performed.

In 2023, greater than 99.5 percent of community health workers were not exposed to extreme cold, and greater than 99.5 percent were not exposed to extreme heat. Wetness was not present for 88.7 percent, greater than 99.5 percent were not exposed to heavy vibrations, and 64.2 percent were not exposed to the outdoors.

Physical demands

Refer to the physical activities required to perform tasks in jobs. The presence and, in some cases, duration of these activities are published.

In 2023, keyboarding was required for greater than 99.5 percent of community health workers and was not required for less than 0.5 percent.

Performing work in low postures was required for 34.4 percent of community health workers and was not required for 65.6 percent.

The choice to sit or stand when performing critical tasks

Chart 3. Percentage of community health workers without low posture requirements, 2023 96.7 100% 84.7 90% 80% 72.6 65.6 70% 60% 50% 40% 30% 20% 10% 0% Crawling is not Stooping is not Kneeling is not Crouching is not required required required required

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

was available to 91.0 percent of community health workers.

Table 2. Percentage of community health workers with physical demands, 2023

Requirement	Yes	No
Choice of sitting or standing	91.0	9.0
Driving	71.7	28.3
Climbing structure-related ramps or stairs	21.4	78.6
Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey		